

# CITY OF CARLSBAD

## INFORMATION TECHNOLOGY DIRECTOR

**Annual Salary**  
**\$101,000-\$144,500**  
(pending Council approval)

**Open Until Filled**  
**First Application Review:**  
**November 15, 2006**

**BEST  
PLACES  
TO WORK**

AWARDED BY  
**SAN DIEGO**  
magazine

**E**mployers  
group  
People in Productivity

## THE CITY

Carlsbad is a beautiful coastal community located 30 miles to the north of San Diego and 70 miles to the south of Los Angeles. The scenic Pacific coastline and renowned flower fields create an optimal environment to live, work and play. Balancing economic prosperity with preservation of the environment has been a top priority of city leaders for nearly 20 years. Carlsbad is also recognized for its progressive and stable city government. The City's current population is expected to grow from 98,000 to 127,800 at build out. The City is approximately 75% built out on residential building and 82% built out on commercial development.

Carlsbad is a city committed to continued financial stability, a high quality of life and top quality services for its citizens as well as habitat, environmental and clean water programs. The City is a full service municipality which provides its own safety services, parks and recreation, library, community development, public works, and water and sewer services. Over the next several years the organization will transition from high growth to a focus on maintaining a sustainable community. There are a number of high-profile projects currently underway that will have a dramatic impact on our city. These projects include:

- Assisting in design and expansion of City facilities such as the Learning Center for Library related services, Alga Norte Park and Senior Center
- Enhance the City's Internet and Intranet sites for content management and improved communication with City staff and visitors
- Evaluate web filtering solutions to secure the City's Internet browsing/Internet business experience and address other e-commerce issues





## THE DEPARTMENT

### INFORMATION TECHNOLOGY OVERVIEW

Carlsbad's Information Technology Department manages data and voice technology within the organization. There are approximately 870 networked Windows PC clients connected to HP servers citywide. The network topology is 10/100mb Ethernet to the desktop with a 1000 MB server backbone.

The City's wide area data network (WAN) consists of 30+ sites connected over point-to-point T1's. TCP/IP is the primary protocol. Novell Netware is the primary network OS for file, print and authentication services, and Microsoft and UNIX servers are used for application services.

The City's voice network consists of 5 NEC PBXs connected via a Fusion network. The 30+ remote sites are connected via either a T1 circuit to a DRU, a copper feed or OPX lines. There is also a central Octel Serenade voicemail system scheduled for replacement this fiscal year.

The IT staff is comprised of 1 Director, 2 Managers, 6 Application Specialists, 9 System Administrators and 1 Administrative Secretary.

## THE IDEAL CANDIDATE

The ideal candidate will be an experienced, results-oriented leader with a participative management style. He/she should possess exceptional critical thinking skills, strong organizational skills and the ability to communicate at all levels of the organization. It is important that he/she excel at analyzing problems, identifying alternative solutions, projecting consequences of proposed actions and implementing recommendations in support of goals. Only those truly capable of working in a collaborative environment and providing a high level of customer service and support will succeed. Other requirements include:

- Demonstrated track record of creating user friendly IT structures and processes
- Experience providing internal and/or external customers access to integrated information
- Established enterprise-wide methodologies for implementing IT solutions
- Ensuring the technology their customers need to succeed

Qualified applicants will possess progressive experience in the management and evolution of information systems, information processing and telecommunications as well as a bachelor's degree in computer science, IT, IS and/or business administration or related field. A Master's degree is desirable.

## SALARY & BENEFITS

**\$101,00—\$144,500 Annual Salary Range**  
**(pending Council approval)**

*Management compensation plan provides for base pay and an incentive program.*

- PERS 3% @ 60 retirement formula
- Health benefits include medical, dental, vision and life insurance
- Flexible spending accounts
- Paid holidays, vacation and sick leave
- Interest free computer purchase programs
- Tuition reimbursement



## APPLICATION PROCEDURE

If you are interested in this outstanding opportunity, please submit an application & detailed resume to:

**City of Carlsbad**  
**Human Resources Department**  
**1635 Faraday Ave.**  
**Carlsbad, CA 92008**

(760) 602-2440 phone (760) 602-8554 fax

**Apply online at: [www.carlsbadca.gov/hr](http://www.carlsbadca.gov/hr)**

Link to our website for the class specification:  
<http://www.ci.carlsbad.ca.us/hr/jdpdf/InformationTechnologyDirector.pdf>

### EQUAL OPPORTUNITY EMPLOYER

The provisions of this bulletin do not constitute an express or implied contract. Any of the provisions in this bulletin may be modified or revoked without notice.